

## Shipping Fees

All orders have a flat shipping rate of \$13 to Australian addresses.

For Australian orders over \$100 AUD, shipping is free, and this discount will be automatically applied at checkout.

## International Shipping

We offer international shipping at a flat rate of \$45.

## Shipping Time Frame

At Browcademy, we are committed to ensuring you receive your orders in a timely and hassle-free manner. Typically, orders are dispatched within 1-3 business days after you receive your order confirmation. Please note that during product launches, sales, and holiday periods, the dispatch time may vary slightly. It's important to be aware that orders containing products on backorder will not be dispatched until all items in the order are in stock.

The delivery times vary depending on your location, as we dispatch orders from our warehouse in Australia using Australia Post.

Once your order is processed, you will receive tracking details for your parcel. We do not ship to PO Boxes or HC Boxes.

## Shipping Fees & Customs Charges

Shipping rates will be displayed on the checkout screen once you enter your address and postcode. Please keep in mind that international orders outside of Australia and the United States may be subject to customs or duty charges. These charges are determined by your country's regulations and compliance requirements. For more information, please contact your local customs office.

All customs charges must be paid by the customer upon delivery of the order. Unfortunately, if you refuse to pay these charges, your parcel may be abandoned, and Browcademy will not be held responsible for any loss of funds resulting from this situation. It's important to note that we are unable to mark international orders as gifts in order to bypass or reduce customs fees.